



For Immediate Release

Media Contact:
Marisa Melo, Rural/Metro
Public Relations Manager/
Public Information Officer
(408) 472-9471 / marisa.melo@rmetro.com

Rural/Metro and AFSCME, Local 4911 Reach Agreement

SAN JOSE, Calif. – EMS employees at Rural/Metro, the ambulance provider serving Santa Clara County, voted to ratify a two-year labor agreement with the company.

The American Federation of State, County, and Municipal Employees Union (AFSCME), Local 4911 represents paramedics, emergency medical technicians (EMTs), fleet technicians, a scheduler, system status controllers, and vehicle supply technicians. EMTs will see a positive adjustment in their wage scale with the new agreement, and healthcare benefits will remain at their current level.

Rural/Metro’s West Zone Senior Vice President, John Wilson stated that it is a sustainable contract that ensures excellent patient care for residents, secures competitive wages and benefits for employees, and provides efficiencies for the company.

“It goes without saying that through true collaboration and an open mind, our company was able to yield a terrific outcome,” said Wilson.

The renewed partnership between Rural/Metro Ambulance and EMS employees will allow the company to continue providing outstanding patient care and call response times to Santa Clara County residents and visitors.

About Rural/Metro Santa Clara County

Rural/Metro is a national leader in private ambulance and fire protection services in 21 states and nearly 700 communities from coast to coast. As the exclusive emergency ambulance service provider in Santa Clara County, Rural/Metro responds to more than 100,000 emergency calls per year. For more information, please visit www.santaclaracountyemsambulance.com.

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